
To: Outback eDriveX Max Users**From: Global Customer Care****Subject: eDriveX Software v2.6.2.1.35490 Update**

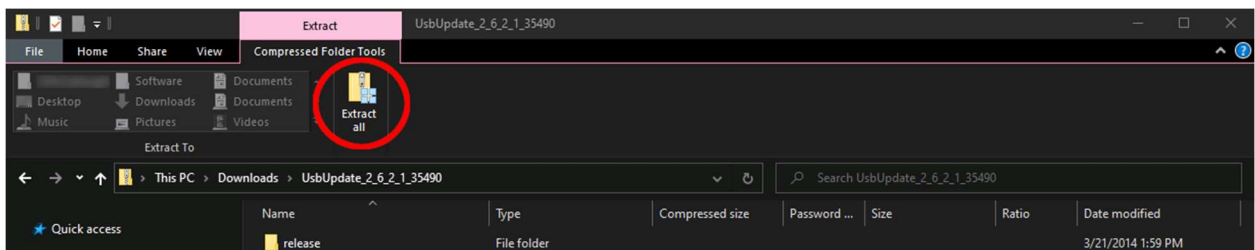
Products Affected: eDriveX

Scope: This document provides software update installation instructions for the Outback eDriveX paired with an Outback Max

Note: Ensure the ECU is updated *before* updating the terminal

Installation Instructions

- 1) Open a web browser and go to outbackguidance.zendesk.com
- 2) Navigate to **Software > Max** and click on **2.6.2.1.35490** to download the software
- 3) Click on the downloaded **UsbUpdate_2_6_2_1_35490.zip** when complete and the file will open
- 4) Select **Extract all** at the top of the screen



- 5) Note the folder to which the files will be extracted and click **Extract**

← Extract Compressed (Zipped) Folders

Select a Destination and Extract Files

Files will be extracted to this folder:

C:\Users\... \Downloads\UsbUpdate_2_6_2_1_35490

Browse...

☒ Show extracted files when complete

Extract Cancel

- 6) Copy the **release** folder onto the root of an empty USB drive (ensure the folder is named release)
- 7) Power on the eDriveX ECU and insert the USB drive into the USB port on the ECU
- 8) Go to **Menu > Diagnostics > eDriveX > Service**. When the USB drive is recognized to have an update available, the **Upgrade** button will turn blue



- 9) Touch the **Upgrade** button and wait for the update to complete. A progress bar will appear showing the status of the update. Do not stop or interrupt the update process during this time

Estimated installation
time >5 minutes



- 10) When installation is complete a message will appear indicating it is safe to remove the USB drive and reboot the eDriveX ECU



- 11) After rebooting, verify a successful update by going to **Menu > Diagnostics > eDriveX > Diagnostics** and confirming **Firmware Current Version** has been updated to **2.6.2.1.35490**

